

## Discussion on possible community responses to C19

You created this group

- Add
- Name
- Members

You named the group Discussion on possible community responses to C19.

**You sent**

Meeting tonight at 19.00. If you're at home probable best on computer so all four of us can be seen but messenger ap on phone will be ok . I'll start the call just answer when it rings or bleeps. See you soon

Enter

**19/03/2020, 18:36**

**May**

Enter

**19/03/2020, 18:57**

**Sarah**

Ready

Enter

**You sent**

just waiting for [@Victoria Long](#)

Enter

You sent

I've just called her

Enter

You sent

**Group audio call**

Tap to join

Enter

You joined the call.  
Sarah joined the call.  
You started sharing video.  
May joined the video chat.  
The video chat ended.

**You sent**

Discussion on who is where and what their needs are.

Enter

You sent

Nick to circulate list of every property

Enter

You sent

Sarah and Jen have set up facebook page and working up simple leaflet and Self isolation poster.

Enter

**May**

Enter

**You sent**

Actions Nick will circulate address list after sorting it into routes/ geographic areas and suggest who might be best to gather names and telephone contacts. If you send these back to me I'll collate into central list for all members of discussion group.

Enter

**You sent**

Actions Sarah will circulate leaflet and poster to group for comment.

Enter

**You sent**

May and Victoria have laminators.

Enter

**21/03/2020, 12:06**

**You sent**

Do you want a quick on line meet up at 7pm tonight? I have sent stuff by email.

Enter

**May**

OK by me

Enter

**You sent**

Enter

**21/03/2020, 13:02**

**Sarah**



Enter

**21/03/2020, 19:00**

**You sent**

Ill dail up in 1 minute

Enter

**You sent**

**Group audio call**

Tap to join

Enter

You joined the call.

Sarah joined the call.

You started sharing video.

May joined the video chat.

The video chat ended.

**Sarah**

No call showing here

Enter

**You sent**  
**Group audio call**

Tap to join

Enter

You joined the call.  
Sarah joined the call.  
May joined the call.  
Sarah started sharing video.

**Victoria**

I hope we can hear each other. I

Enter

The video chat ended.

**22/03/2020, 18:00**

**You sent**

Thanks May and Sarah for identifying those household you have contact details for. I spoke with some of the folks I said I had details of. No worries about having names and contacts on a list. Victoria are you doing your own thing?

Enter

You sent

I see Boris has announced a network of community hubs to distribute food in a lock down and Nicola is planning a shut down of rural Scotland.

Enter

**May**

We might not need to help anyone it might come to the army distributing

Enter

May

Although helpful if we have names and houses

Enter

**You sent**

Let's see what details emerge and talk tomorrow at 7 pm. Can all confirm if that's okay

Enter

**May**

Ye OK

Enter

**You sent**

Enter

**You sent**

Enter

**Sarah**

Just joined the chat. Yes 7pm is fine 😊

Enter

**You sent**

Enter

**May**

Heart wasn't meant to be there but he ho!



Enter

**You sent**

Enter

**23/03/2020, 08:44**

**Victoria**

Hi all, Yes, I can talk Monday night at 7pm. However, you indicate that I should have been doing something, but I am not aware of what that was. I think this communication issue is a bit of a problem for me. Sorry, but not sure what to do about it. I will try and sort it out today, but it may be because I have linked to Firefox. Not sure. Thanks,

Victoria

Enter

**Sarah**

Mine didn't work on Firefox. You will need to use your Google browser.

Enter

**May**

Mine didn't work either till I futtttered with it x

Enter

**Sarah**



Enter

**23/03/2020, 10:43**

**Sarah**

Have spoken with Jen. She is happy to join the call this evening.

Enter

**23/03/2020, 11:17**

**May**

Good xx

Enter

**You sent**

Enter

You turned on member approval and will review requests to join the group.

You turned on member approval and will review requests to join the group.

You added Joshua Long to the group.

**Sarah**

I added Jen but she needs admin approval

Enter

You added Jen Reed to the group.

**May**

Enter

**You sent**

Ok Jen added and victoria's son as she's using his phone tonight I will take him off later

Enter

You sent

**Group video chat**

Tap to join

Enter

You joined the video chat.  
Joshua joined the video chat.  
May joined the video chat.  
Sarah joined the video chat.  
Jen joined the video chat.  
The video chat ended.

You removed Joshua Long from the group.

**24/03/2020, 11:32**

**You sent**

Hi Guys following in from last nights meeting perhaps the 3 key messages for the mail out are

Enter

**Victoria**

what!?

Enter

**You sent**

1.Hope you staying safe and well with where to get info about how. 2. There are people to talk to. 3.We are working together along with with council to find the best ways to deal with supplies etc -let us know your contact details so we can keep in touch

Enter

You sent

Can you decide where best for people to send there contact details? Perhaps **@Jen Devery @Sarah Stuart** and new gmail associated with the FB page. I'm happy to take calls perhaps a few others are too.

Enter

**May**

I don't know nick although a lot of people we want to target are maybe not online so maybe in the 1st instance a email address and the help page and then by post as the postman is still working and says he is a core worker?

Enter

May

Ye forgot important telephone

Enter

**Victoria**

Yes, tel. important

Enter

**You sent**

Yes we have the offer of the mail out I was thinking by contact details all contact details phone, email, address mobile and having that request in the mail out. @Jen Devery @Sarah Stuart do think we can have a draft today.

Enter

**Victoria**

I'm happy to take calls/emails

Enter

**You sent**

Enter

**Victoria**

Karen Anderson rang me this morning and said she was going to follow up with an email, but she has not, so far. (R Council, Annan regarding food parcels)

Enter

**You sent**

spoke with her too. Does not yet seem clued up on food parcels etc. I about to call Stuart Hamilton. Council don't seem to have any better info about who is where and how to get in touch but will be putting in a contact number for people. Think it's very important we have a good contact list and good response mechanism

Enter

**Jen**

If other people want to be the contacts for people to ring etc then feel free. I have the smallholding to be running by myself so the more others want to do then great. Sarah and I thought there should be a variety of people to call in the hope they will recognise a familiar face to call. I really won't be known by many but had said I would have my number on there as a n other. I am about to start changing the leaflet once I've moved some sheep hurdles and I'm sure Sarah is doing her bit too.

Enter

**You sent**

Enter

**May**

Thanks for all your doing Jen and Sarah with the leaflet. Ye maybe all our numbers and maybe more as you say a familiar name

Enter

**Victoria**

I haven't had time to finish going through the address list, but will give it a go later on. I think you know my number : 013873 73231 & victorialong108@gmail.com.

Enter

**Jen replied to May**

Original message:

Thanks for all your doing Jen and Sarah with the leaflet. Ye maybe all o...



Thanks May x

Enter

Jen

Should we be directing people to the Council website too then? I know people are starting to get their letters about being one of the 1.5m vulnerable people.

Enter

**You sent**

Update from Council 5000 people across the region have been identified as in the high need high vulnerable group. I don't know how many in our patch are on that list yet but I'm pressing them to let us. Council will be getting in touch with them directly by Friday and will deliver medicine and food parcels as well. But be good for us to keep to know whose being contacted to help if we can prevent anyone falling through cracks

Enter

**You sent**

In reply to [@Jen Devery](#) - council will also include info about making contact with them for help etc in our mail which they're going to print and post for us

Enter

You sent

So I hope that A) Those on Health Board Council records as vulnerable will get letter and help direct from council B.) Others in our patch will get letter from us in which council contact info will be included.

Enter

You sent

Council are ready to our mail out as soon as it's ready to go

Enter

**24/03/2020, 12:49**

**You sent**

FYI here is a list of the high risk groups.

Enter

You sent

**High Risk.docx**

73.66 KB

Enter

You sent

Following last night Gov announcement Boreland Village are not going ahead with food collections from Hall

Enter

**Sarah**

Wow! Just got in from a walk and have seen a mile of messages!! Will look through later.

Have chores to do first 😊

Enter

**You sent**

Enter

**24/03/2020, 16:52**

**Jen**

Sarah, I wasn't sure if we were still staying that we are offering shopping help? My mind is a blur from the meeting last night!!

Enter

Jen

I'm happy to have email on the form. I still wonder if we should say do not turn up at our doorsteps?

Enter

**Sarah**

Oops yes I managed to lose that bit. Will put it back in. I wasn't entirely clear re offering help. Will wait and see what others think

Enter

**24/03/2020, 17:14**

**Sarah**

I guess I think without the ref to help, it looks a bit vague and councilly. Have had 2 peeps today asking about shopping. They don't need any yet but want to know how.

Enter

**You sent**

Will look at draft and get back this evening. Thanks brevity is good.

Enter

**Sarah**

Having a digital-free evening. Back online tomorrow am 😊

Enter

**Jen**

I'm just combining the 2 docs so will send it in a minute.

Enter

**24/03/2020, 18:22**

**You sent**

Enter

**24/03/2020, 18:39**

**You sent**

Nice work Council may want to add something about their planned contact and supply ideas for vulnerable groups.

Enter

**You sent**

@Sarah Stuart enjoy digital free evening - perhaps with a wee glass of something?

Enter

**24/03/2020, 21:46**

**Jen**

Boreland are producing a list of food companies who deliver to them. I know that most places will either go as far as Boreland or Benty but no further so hoping we can piggyback off what Boreland are doing and put orders in ourselv and pick them up from Boreland when they deliver. I think if we can get away from physically going shopping for people the better. I fear we will quickly become over run with requests.

Enter

**24/03/2020, 23:21**

**You sent**

Hi I contacted two of the firms today. Barony Farm Foods and the butchery. More info to come.

Enter

**You sent**

Just seen message from Kate be good if you follow it up with her. I'm not sure what the position is regard risks of collecting and delivering

Enter

**Jen**

Barony don't deliver up here but they will post for a fiver.

Enter

**You sent**

Guy said he 'might'

Enter

**Jen**

OK. Last week they said they didn't.

Enter

**You sent**

Guess volume of orders would be a determining thing

Enter

**Jen**

Yes, which is why we may have to buddy up with Boreland and stick with them for the duration so we know there are enough orders to keep the deliveries coming. I wouldn't be collecting anything if I wasn't wearing gloves and had something in the back of my car which could be sprayed down with alcohol spray. If food was in bags then that can be sprayed down too, on collection, loose fruit and veg not so easy. Unless they are delivered with bin bags over them, or we put them in bin bags using gloves when we collect them? Recipients would have to take it at their own risk, left at their gate for them to collect? Assume there must be protocols people have already worked on somewhere rather than me making it up as I type.

Enter

**25/03/2020, 09:13**

**You sent**

I'm just about to sned leaflet to Council every body happy with it ? I think its good thanks

Enter

**Sarah**

Enter

**May**

Great thanks for all you all have done x

Enter

**Jen**

Enter

**You sent**

I'll send all the contact people a form to put any contact details that come back and they can send all to me and I'll put together a master sheet. Does whoever 'recruited' Susie and Liza want to call them and get them up to date as to what to expect and what to say?

Enter

**May**

I suggested Ernie for Gerald as he offered and is very very reliable. Maybe have too many thou. I don't know nick who put Lisa and Susie on, Sarah or Jen I suppose?

Enter

**Jen**

Wasn't me! I can message both of them though.

Enter

**You sent**

@Jen Devery, @Sarah Stuart is going to email them.

Enter

**25/03/2020, 09:55**

**Sarah**

I'll be sending out an email to all the contacts on the leaflet to clarify what they need to do if anyone contacts them as a result of the flyer going out. We will set up a list of people who are willing to shop, and Ernie will be on that list!

Enter

**May**

OK thanks x

Enter

**You sent**

I'm going off line now for a couple hours.

Enter

**25/03/2020, 10:18**

**Jen**

As I believe there may be money from the CC available. Is it worth thinking about getting some basics in and use the Hub as a storage place for it? Leaving it closed obviously but have it as a storage resource for milk, toilet roll etc? There is a Suma order going in at the moment isn't there. Just something to perhaps discuss?

Enter

**Jen**

Then people could pay the CC back for what is bought.

Enter

**25/03/2020, 13:25**

**Jen**

So, just an update. Spoken to Kate in Boreland she is happy for us to get orders for veg etc delivered to their Hall for us to collect. She is sending me info as to who they are going to use and their contact details. She queried about if The Hub still use Pioneer as they could be a source of toilet rolls and basics. I said I would email Victoria and ask, which I have done. Boreland would like to have the opportunity to add things to any order we placed with Pioneer if we did put an order in. I've spoken to Roan's diary, they are happy to do some sort of delivery. It would be easier for them to drop at Boreland but would consider coming up here and drop off somewhere once or twice a week. I will speak to Boreland about it too as they might find it useful. To lessen the load on Roan's I think it would be better to collect from Boreland as they are going out of their way, literally, to try help us.

Enter

**May**

Enter

**25/03/2020, 14:27**

**Jen**

This is info from the Lockerbie Councillor Stephen someone... Lockerbie: with the Library and Customer Service Centre being closed, Kate's Kitchen and First Base are dealing with food parcels in Lockerbie. First Base : 07770 443483 Kates Kitchen : 01461 206 444 Contact D&GC Social Services in relation to food parcel referrals. Out of hours number : 01387 273660 \_\_\_\_\_ Do we have people who would be eligible for these food parcels? Is it for people or benefits or maybe the extra vulnerable? Wondered if [@Nicholas Jennings](#) you might know?

Enter

**25/03/2020, 18:24**

**You sent**

Can we have a brief catch up at 8.00 pm tonight

Enter

**May**

Enter

**Sarah**

Ok

Enter

**25/03/2020, 19:04**

**Jen**

I'd prefer not to tonight, feel free to carry on without me.

Enter

**You sent**

Thanks no problem Jen

Enter

**Jen**

I will see how I feel, I am conscious that I am the one who has been bombarding everyone with info today.

Enter

**You sent**

No probs

Enter

**25/03/2020, 19:58**

**You sent**

I will cal in 2 Minutes

Enter

You sent

**Group audio call**

Tap to join

Enter

You joined the call.

Sarah joined the call.

May joined the call.

Sarah started sharing video.

Jen joined the video chat.

Jen joined the video chat.

The video chat ended.

**25/03/2020, 21:02**

**Victoria**

Hi all, The Hub have been ordering regularly from Pioneer. We have an account with them. I am wondering about the sense in getting stuff ordered before we know who needs what. There are quite a lot of people in this area who are already helping each other and it is really when that one helper might get sick and can't carry on that the likes of us might need to get involved. I have been checking today on the needs of the lay people at SL and things started off chaotically but are now being sorted out, so I think everyone has now got some source of food supplies. However, medicines might be an issue. However, when they get the letter they can get in touch ??

Enter

**Jen**

Did we not decide that SL should be looking after their own? I may have misunderstood.

Enter

**Sarah**

I know that last week Michael at Samye Ling was collecting prescriptions, so I am assuming that they will have some system in place for collection. They have a number of people who will need ongoing medication and will have a plan in place I am sure.

Enter

**Victoria**

Good to hear that. The only person I am not sure has food coming in, is Ani T up at Purelands, but Lisa may have an update on that. She has not been well and was being fed by the SL kitchen, but has dietary issues.

Enter

**Jen**

I hope you have been keeping a safe distance Victoria as Ani thought she had the virus.

Enter

**25/03/2020, 21:47**

**Victoria**

Don't worry. I have not been anywhere near anybody!

Enter

**May**

Enter

**26/03/2020, 13:54**

**You sent**

Spoke with Council, their plan for contact and support for vulnerable groups is still emerging. So nothing gone out from yet.

Enter

**You sent**

There appears to be 3 categories of vulnerable. 1st identified by govt from health data etc, 2nd identified because known to social /care services. 3 those becoming vulnerable through self-isolation.

Enter

**Sarah**

Enter

**Victoria**

Enter

**May**

Enter

**Jen**

Enter

**Victoria**

Just got my letter. Thanks!

Enter

**26/03/2020, 14:41**

**You sent**

Me too

Enter

**26/03/2020, 15:15**

**Jen**

Just spoke to Shona at Dalston Pharmacy Lockerbie, they are going to start delivering prescriptions up here on a Monday. If people currently go to Langholm they need to ring the Langholm branch and ask for them to be sent to Lockerbie for delivery. That should help alot.

Enter

**You sent**

Enter

**26/03/2020, 15:37**

**May**

Great news I've someone needing eye drops from chemist in 3-4 weeks!!!!!!

Enter

**26/03/2020, 17:42**

**Victoria**

Great. Hope its all as easy as that.

Enter

Victoria

So, where are they going to take them in Eskdalemuir.. to the people themselves?

Enter

**Jen**

Yes.

Enter

**You sent**

@Victoria Long See the post on the FB

<https://www.facebook.com/groups/492064931468037/>



**Eskdalemuir Community Help & Support**

**A group to offer and receive help during these uncertain times. This group is only for people currently living in Eskdalemuir and its immediate vicinity.**

Facebook

## Visit Group

Enter

**26/03/2020, 18:50**

**Jen**

Nick, did you manage to get any info as to if we can use those who may volunteer for the 3rd sector or not? Was going to put the info on the fb group about signing up but want to make sure I have my facts straight before I post it. Thnaks

Enter

**26/03/2020, 19:26**

**You sent**

Yes you can put it up. The picture was not 100% clear. But I think the strategy will be to allocate volunteers to other agencies but link them locally to where they live. But also invites volunteers to let us know they're signing up. Council are working with 3rd sector

Enter

**You sent**

I meant on our page ask people to let us know if they've signed up

Enter

**You sent**

I think the advantage of signing up on the gov/3rd sector site may be things like training, advice, support and importantly permission to break what effectively is now a curfew. However as of today information as to how things will work is still very patchy.

Enter

**27/03/2020, 08:13**

**Jen**

Morning guys I'm going off line for a while. I'm sure you will manage just fine without me.

Enter

Jen Reed left the group.

**27/03/2020, 08:41**

**You sent**

Ok Keep me posted with any contacts though

Enter

**May**

Thanks for all you do Jen xx

Enter

**You sent**

Enter

**You sent**

Ive asked council to use Eskdalemuir Communtiy Help and Support as the name.

Enter

**May**

Enter  
**Sarah**

Enter  
**May**

Thanks Nick. I'm not complaining just pointing out too many names confuse folk x

Enter  
**You sent**  
Enter

**28/03/2020, 15:17**

**Sarah**

Hi Everyone The E&L advertiser has asked for some info for the paper about Eskdalemuir's response to the virus. Do we want to have a short report in their? Would anyone like to have a go at this?

Enter  
**May**

I'm not good with words as you know Sarah but I don't mind someone else doing it although maybe we'll have a better idea of a response to the leaflet in a week or so, folk probably have food just now but will be needing a order as the weeks go on?

Enter

**03/04/2020, 19:57**

**May**  
**Attachment unavailable**  
Enter  
May

Anyone know who this lady is that is needing shopping?  
Enter

**03/04/2020, 20:37**

**Sarah**

No I'm afraid not  
Enter

**03/04/2020, 21:00**

**May**

Enter

**05/04/2020, 10:06**

**Victoria**

I received a message from Frank Ritchie who does a lot for Samaritans. He said:  
"..contact [samh.org.uk/coronavirus](https://samh.org.uk/coronavirus) for support and information. Of course Samaritans is

at the end of a telephone to listen and communicate Free phone 116123." Perhaps we could put those contact details on the list.

## Coronavirus and your mental wellbeing | SAMH

Enter

**05/04/2020, 10:41**

**You sent**

Enter

You added Jen Reed to the group.

**You sent**

Hi I will make a group call in 13 minutes. Suggested Agenda

Enter

**May**

Enter

**You sent**

Is there any hardship and are any actions required, Christmas , named volunteers on Resilience plan

Enter

**You sent**

**Group video chat**

Tap to join

Enter

You joined the video chat.

Sarah joined the video chat.

May joined the video chat.

Jen joined the video chat.

The video chat ended.

**You sent**

**Group audio call**

Tap to join

Enter

You joined the call.

Sarah joined the call.

Sarah started sharing video.

Jen joined the video chat.

May joined the video chat.

Victoria joined the video chat.

The video chat ended.

**You sent**

**Group audio call**

Tap to join

Enter

You joined the call.

The call ended.